

## AGENCY BANKING CERTIFICATION

Category	Applicable Exemption	Subject to be Examined
BSc/HND Banking & Finance	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul>	<b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <b>Certified Level</b> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>
<ul style="list-style-type: none"> <li>- BSc/HND Accounting/Accountancy</li> <li>- BSc/HND Marketing</li> <li>- BSc/HND Business Administration</li> <li>- BSc/HND Management</li> <li>- BSc Economics</li> </ul>	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul>	<b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <b>Certified Level</b> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>
BSc/HND Science Courses (e.g. Biochemistry, Microbiology, Computer Science etc)	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> </ul>	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul> <b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <b>Certified Level</b> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> </ul>

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B.A. Art Courses (e.g. English, Linguistic, Theatre Art etc)	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Customer Service &amp; Agency Banking Relationship Management.</li> </ul>	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul> <b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <b>Certified Level</b> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>
MSc/MBA/Ph.D. in Management & Social Science courses	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul>	<b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <b>Certified Level</b> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>
<ul style="list-style-type: none"> <li>- Practitioners who have spent not less than 5 years and have attained a minimum of Manager Grade</li> <li>- Lecturers with BSc/HND Banking &amp; Finance</li> <li>- Lecturers with MSc or Ph.D. Banking &amp; Finance</li> </ul>	<b>Foundation Level</b> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul> <b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> </ul>	<b>Intermediate Level</b> <ul style="list-style-type: none"> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <b>Certified Level</b> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>

<p>Candidates that already have the ACIB qualification</p>	<p><b>Foundation Level</b></p> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul> <p><b>Intermediate Level</b></p> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul>	<p><b>Certified Level</b></p> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>
<p>ACIB holders who had <b>Agency Banking or SME Finance</b> as an elective in the Banking Professional Examination</p>	<p><b>Foundation Level</b></p> <ul style="list-style-type: none"> <li>- Module 1. Agency Banking Law &amp; Regulations</li> <li>- Module 2. Customer Service &amp; Agency Banking Relationship Management.</li> <li>- Module 3. Financial Inclusion</li> <li>- Module 4. Operating Models, Channels &amp; Services.</li> </ul> <p><b>Intermediate Level</b></p> <ul style="list-style-type: none"> <li>- Module 1. Contemporary Issues in Agency Banking.</li> <li>- Module 2. Entrepreneurship &amp; Innovation.</li> <li>- Module 3. Risk, Control &amp; Reconciliation.</li> <li>- Module 4. Digital Financial Services</li> </ul> <p><b>Certified Level</b></p> <ul style="list-style-type: none"> <li>- Module 2. Micro &amp; SME Finance</li> <li>- Module 3. Agency Performance Management</li> </ul>	<p><b>Certified Level</b></p> <ul style="list-style-type: none"> <li>- Module 1. Ethics, Corporate Governance &amp; Professionalism</li> <li>- Module 4. Experiential Learning/Multi-Disciplinary Case Study</li> </ul>