AGENCY BANKING CERTIFICATION

| Category Applicable Exemption | Subject to be Examined |
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| BSc/HND Banking & Foundation Level | Intermediate Level |
| Finance - Module 1. Agency Banki | ing Law & - Module 1. Contemporary Issues in |
| Regulations | Agency Banking. |
| - Module 2. Customer Ser | rvice & - Module 2. Entrepreneurship & |
| Agency Banking Relation | nship Innovation. |
| Management. | - Module 3. Risk, Control & |
| - Module 3. Financial Inclu | usion Reconciliation. |
| - Module 4. Operating Mo | |
| Channels & Services. | Certified Level |
| | - Module 1. Ethics, Corporate |
| | Governance & Professionalism |
| | - Module 2. Micro & SME Finance |
| | - Module 3. Agency Performance |
| | Management |
| | - Module 4. Experiential Learning/Multi- |
| | Disciplinary Case Study Intermediate Level |
| - BSc/HND Foundation Level | |
| Accounting/Accountancy - Module 1. Agency Banki Regulations | |
| - BSc/HND Marketing - Module 2. Customer Ser | Agency Banking. rvice & - Module 2. Entrepreneurship & |
| Agency Banking Relation | 1 1 |
| - BSc/HND Business Management. | - Module 3. Risk, Control & |
| Administration - Module 3. Financial Inclu | - |
| - Module 4. Operating Mo | |
| - BSc/HND Management Channels & Services. | Certified Level |
| | - Module 1. Ethics, Corporate |
| - BSc Economics | Governance & Professionalism |
| | - Module 2. Micro & SME Finance |
| | - Module 3. Agency Performance |
| | Management |
| | - Module 4. Experiential Learning/Multi- |
| | Disciplinary Case Study |
| BSc/HND Science Foundation Level | Foundation Level |
| Courses (e.g Module 2. Customer Ser | incluie in geney banning ban a |
| Biochemistry, Agency Banking Relation | |
| Microbiology, Computer Management. | - Module 3. Financial Inclusion |
| Science etc) | - Module 4. Operating Models, |
| | Channels & Services. Intermediate Level |
| | |
| | - Module 1. Contemporary Issues in |
| | Agency Banking. |
| | Module 2. Entrepreneurship & Innovation. |
| | - Module 3. Risk, Control & |
| | Reconciliation. |
| | - Module 4. Digital Financial Services |
| | Certified Level |
| | - Module 1. Ethics, Corporate |
| | Governance & Professionalism |
| | - Module 2. Micro & SME Finance |
| | - Module 3. Agency Performance |
| | Management |

| | | - Module 4. Experiential Learning/Multi- |
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| | From define to the | Disciplinary Case Study |
| B.A. Art Courses (e.g. English, Linguistic, Theatre Art etc) | Foundation Level Customer Service & Agency Banking Relationship Management. | Foundation Level Module 1. Agency Banking Law & Regulations Module 3. Financial Inclusion Module 4. Operating Models, Channels & Services. Intermediate Level Module 1. Contemporary Issues in Agency Banking. Module 2. Entrepreneurship & Innovation. Module 3. Risk, Control & Reconciliation. Module 4. Digital Financial Services Certified Level Module 1. Ethics, Corporate Governance & Professionalism Module 2. Micro & SME Finance Module 3. Agency Performance Management Module 4. Experiential Learning/Multi- |
| MSc/MBA/Ph.D. in Management & Social Science courses | Foundation Level Module 1. Agency Banking Law & Regulations Module 2. Customer Service & Agency Banking Relationship Management. Module 3. Financial Inclusion Module 4. Operating Models, Channels & Services. | Disciplinary Case Study Intermediate Level Module 1. Contemporary Issues in Agency Banking. Module 2. Entrepreneurship & Innovation. Module 3. Risk, Control & Reconciliation. Module 4. Digital Financial Services Certified Level Module 1. Ethics, Corporate Governance & Professionalism Module 2. Micro & SME Finance Module 3. Agency Performance Management Module 4. Experiential Learning/Multi- Disciplinary Case Study |
| - Practitioners who have | Foundation Level | Intermediate Level |
| Practitioners who have spent not less than 5 years and have attained a minimum of Manager Grade | Foundation Level Module 1. Agency Banking Law & Regulations Module 2. Customer Service & Agency Banking Relationship Management. | Intermediate Level Module 3. Risk, Control & Reconciliation. Module 4. Digital Financial Services Certified Level |
| Lecturers with BSc/HND Banking & Finance Lecturers with MSc or | Module 3. Financial Inclusion Module 4. Operating Models, Channels & Services. Intermediate Level | Module 1. Ethics, Corporate Governance & Professionalism Module 2. Micro & SME Finance |
| Ph.D. Banking & Finance | Module 1. Contemporary Issues in Agency Banking. Module 2. Entrepreneurship & Innovation. | Module 3. Agency Performance Management Module 4. Experiential Learning/Multi- Disciplinary Case Study |

| Candidates that already | Foundation Level | Certified Level |
|---|---|--|
| have the ACIB qualification | Module 1. Agency Banking Law & Regulations Module 2. Customer Service & Agency Banking Relationship Management. Module 3. Financial Inclusion Module 4. Operating Models, Channels & Services. Intermediate Level Module 1. Contemporary Issues in Agency Banking. Module 2. Entrepreneurship & Innovation. Module 3. Risk, Control & Reconciliation. Module 4. Digital Financial Services | Module 1. Ethics, Corporate Governance & Professionalism Module 2. Micro & SME Finance Module 3. Agency Performance Management Module 4. Experiential Learning/Multi- Disciplinary Case Study |
| ACIB holders who had | Foundation Level | Certified Level |
| Agency Banking or SME Finance as an elective in the Banking Professional Examination | Module 1. Agency Banking Law & Regulations Module 2. Customer Service & Agency Banking Relationship Management. Module 3. Financial Inclusion Module 4. Operating Models, Channels & Services. Intermediate Level Module 1. Contemporary Issues in Agency Banking. Module 2. Entrepreneurship & Innovation. Module 3. Risk, Control & Reconciliation. Module 4. Digital Financial Services Certified Level Module 2. Micro & SME Finance Module 3. Agency Performance Management | Module 1. Ethics, Corporate Governance & Professionalism Module 4. Experiential Learning/Multi- Disciplinary Case Study |