

AGENCY BANKING CERTIFICATION

Category	Applicable Exemption	Subject to be Examined
BSc/HND Banking & Finance	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 2. Customer Service & Agency Banking Relationship Management. - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services.	Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management - Module 4. Experiential Learning/Multi-Disciplinary Case Study
- BSc/HND Accounting/Accountancy - BSc/HND Marketing - BSc/HND Business Administration - BSc/HND Management - BSc Economics	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 2. Customer Service & Agency Banking Relationship Management. - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services.	Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management - Module 4. Experiential Learning/Multi-Disciplinary Case Study
BSc/HND Science Courses (e.g. Biochemistry, Microbiology, Computer Science etc)	Foundation Level - Module 2. Customer Service & Agency Banking Relationship Management.	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services. Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management

		- Module 4. Experiential Learning/Multi-Disciplinary Case Study
B.A. Art Courses (e.g. English, Linguistic, Theatre Art etc)	Foundation Level - Customer Service & Agency Banking Relationship Management.	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services. Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management - Module 4. Experiential Learning/Multi-Disciplinary Case Study
MSc/MBA/Ph.D. in Management & Social Science courses	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 2. Customer Service & Agency Banking Relationship Management. - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services.	Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management - Module 4. Experiential Learning/Multi-Disciplinary Case Study
- Practitioners who have spent not less than 5 years and have attained a minimum of Manager Grade - Lecturers with BSc/HND Banking & Finance - Lecturers with MSc or Ph.D. Banking & Finance	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 2. Customer Service & Agency Banking Relationship Management. - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services. Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation.	Intermediate Level - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management - Module 4. Experiential Learning/Multi-Disciplinary Case Study

Candidates that already have the ACIB qualification	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 2. Customer Service & Agency Banking Relationship Management. - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services. Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services	Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 2. Micro & SME Finance - Module 3. Agency Performance Management - Module 4. Experiential Learning/Multi-Disciplinary Case Study
Candidates who have passed Agency Banking or SME Finance as an elective in the Banking Professional Examination	Foundation Level - Module 1. Agency Banking Law & Regulations - Module 2. Customer Service & Agency Banking Relationship Management. - Module 3. Financial Inclusion - Module 4. Operating Models, Channels & Services. Intermediate Level - Module 1. Contemporary Issues in Agency Banking. - Module 2. Entrepreneurship & Innovation. - Module 3. Risk, Control & Reconciliation. - Module 4. Digital Financial Services Certified Level - Module 2. Micro & SME Finance - Module 3. Agency Performance Management	Certified Level - Module 1. Ethics, Corporate Governance & Professionalism - Module 4. Experiential Learning/Multi-Disciplinary Case Study