



WELCOME ADDRESS DELIVERED BY THE REGISTRAR/CHIEF EXECUTIVE, THE CHARTERED INSTITUTE OF BANKERS OF NIGERIA (CIBN), MR 'SEYE AWOJOBI, FCIB ON THE OCCASION OF THE 12TH ANNUAL RETREAT FOR CHIEF SECURITY OFFICERS OF BANKS & OTHER FINANCIAL INSTITUTIONS WITH THE THEME: "FIGHTING FINANCIAL CRIMES IN A DIGITAL ECONOMY" AND HELD AT IITA INTERNATIONAL HOTEL, IBADAN, OYO STATE ON THURSDAY, JUNE 26, 2019

PROTOCOL

Chief Security Officers, Captains of Industry, regulators and authorities present, public sector practitioners, ladies and gentlemen. It is my great pleasure to welcome you to the 12th edition of the The Annual Retreat of Heads of Security of Banks and Other Financial Institutions.

As you all may already know, the purpose of the retreat is to keep participants abreast of current security threats (physical and digital) in Financial Institutions and proffer security management strategies to enhance privacy protection in our increasing data-driven environment. In over a decade we have been committed to bringing to the fore topical issues for discussion

I acknowledge the Committee of Heads of Security of Banks and Other Financial Institutions ably led by Col. Sam Agbanusi (Rtd.) Chairman, Committee of Chief Security Officers of Banks & Other Financial Institutions We appreciate your consistent support in preparations for this retreat and look forward to a more enduring relationship between the Committee and the Institute

The topic for this years retreat could not be any more relevant. The fourth revolution and the ensuing digital disruption has changed every facet of our daily lives. While we have experience efficiencies and convenience with banking & finance processes, on the other hand, illicit activities such as hacking, phishing, money laundering and fraud have become more rampant and sophisticated. Indeed, with technological advancements, financial crime has become an enormous problem which continues to plagued our revered industry.

However as aptly put by W. Edwards Deming, "*Without data, you're just another person with an opinion.*" To put this problem in perspective, permit me share some insights with you as follows:

- Research by Ernest and Young estimate the cost of financial crime to be between 1.4 trillion and 3.5 trillion annually
- 14% of respondents to a 2018 PWC Survey admitted to losing \$1 million as a result of disruptive fraud over the last year while 1% lost over \$100 million over the same period.
- Ransomware has become the biggest threat with losses increasing 21% from approximately \$533,000 in 2017 to approximately \$646,000 worth of loses in 2018.
- Globally 72% of staff are aware of financial crimes taking place in their organization but curiously 67% were hesitant to report issues externally due to the possibility of "souring relationships" (Refinitive, 2019)



Ladies and gentlemen, I do not give you these statistics to cast a spell of doom on the event. Despite the epidemic of disruptive financial crime, there are also disruptive solutions.

Banks have begun to leverage on advancements such as Artificial Intelligence and Machine Learning to spot criminal behavior. Advanced analytics, data mining and Robotics Process Automation are also being used to indicate new patterns in suspicious behavior as well as non-compliance.

Distinguished colleagues, it is my wish that over the course of this retreat, deliberations would focus more on these as well as other cutting-edge solutions to the menace of financial crime.

I acknowledge our esteemed facilitators, Mr. Tope Aladenusi, Partner/Head, Cyber Risk Services, Deloitte Nigeria, Professor Isaac Olawale Albert, Professor of African History, Peace and Conflict Studies & the pioneer Director of the Institute for Peace and Strategic Studies (IPSS), University of Ibadan, and Mrs. Kate Iketubosin, Managing Director, Stern & Kay Consulting Limited who would facilitate the business sessions.

I also acknowledge the presence of our special guests, Mr. Ibrahim Magu, Ag. Chairman, Economic Financial Crimes Commission, Mr. Lawal Daura, Director-General, Department of State Services, Mr. Ahmed Abubakar, Director-General, Nigeria Intelligence Agency and CP Olukolu Shina, Commissioner of Police, Oyo State among many others. I thank you all for accepting and honoring our invitation to be part of this notable event. Your presence here displays a commitment not only to the activities of the Institute but also towards ensuring a safer and integrity-based banking industry.

Given the calibre of facilitators for this event, I encourage all participants to fully engage in all sessions. All present have a unique opportunity through active participation to inform discussions and solutions on how we handle criminal activities in our industry.

Let me end this address by asserting the Institute's continued commitment towards enlightening members and well as the general public on topical issues on security in the banking industry. I am pleased to inform you all that The Chartered Institute of Bankers Centre of Nigeria Centre for Financial Studies (CIBNCFS) would be holding a Breakfast Session on **Data Protection and Management Strategies for the Banking Industry**. The Session which is scheduled to hold on Thursday, July 18, 2019 at the Bankers House is sure to be enlightening and I encourage you all to attend.

I welcome you all once again and wish you fruitful deliberations.

God Bless

Mr 'Seye Awojobi, FCIB
Registrar/Chief Executive



The Chartered Institute of Bankers of Nigeria